



WEB: www.HastingsAndRyeDrumLessons.com

EMAIL: info@HastingsAndRyeDrumLessons.com

Basic terms and conditions

Thank you for choosing to have drum lessons with me, I hope you have fun. I am a professional drummer who is passionate about teaching and I want to make sure you get the best lessons possible. I don't have many rules in place, but there are a few things I'd like to explain from the start to avoid any confusion.

Cancellation policy

- Unlike a lot of music schools and teachers, I don't make students commit to a term's worth of lessons, but instead prefer to be more flexible. My only concession is that **if a lesson is cancelled with less than 24 hours notice, it must be paid for in full. This is for any reason including sickness.**

Regular lesson slots

- If you have booked a regular lesson slot, that is now reserved in my diary for you every week (or fortnight) with no end date and will continue through all school holidays.
- If you can't make a lesson for any reason, or would like to change day/time, you need to let me know via email to info@HastingsAndRyeDrumLessons.com with as much notice as possible. **Please email even if you have told me in passing at the end of a lesson.**
- There is no problem in doing this, and as long as I have more than 24 hours notice, there will be no charge. Just keep me posted on any holiday dates etc when you can.

Booking ad-hoc lessons

- If you can't commit to a regular weekly or fortnightly lesson slot, there is no problem booking lessons as you go by emailing me at info@HastingsAndRyeDrumLessons.com

Paying for lessons

- **Pay as you go:** If you like to pay for each lesson as you have it, you can pay at the start or end of each lesson with cash or bank transfer.
- **Pre-pay scheme:** If you prefer to pay for lessons in blocks, you can save 10% by paying in advance for 10 lessons. (More info below)
- Bank transfers can be made using the following details:
 - **Name:** David Hazlewood
 - **ACC:** 30443786
 - **SC:** 04 – 03 – 33

Pre-Pay terms and conditions

Details

- Discount is available to students/parents that wish to pay for a block of 10 lessons in advance.
- Lessons can be 30, 40 or 60 minutes long.
- Discount is 10% of the total cost of 10 lessons.
- Lessons can be shared between family members or friends as long as the lesson duration is the same.

Invoicing and payment

- Invoices must be paid on or before the first lesson of 10.
- New invoices will be issued around the time of the last lesson of 10 (unless told otherwise).
- Invoices can be paid with cash or bank transfer.
- If an invoice is not paid by the 4th lesson of 10, the discount will be forfeited and a new invoice will be issued for the full amount of 10 lessons.
- If invoices are repeatedly paid late, the pre-pay scheme will be stopped.
- Late cancellations will be dealt with in the same way as with any payment method. Any lesson cancelled with less than 24 hours notice will be forfeited.
- Copies of my records are available upon request.
- Regular lesson days/times can be changed subject to availability.
- Pre-payment is non-refundable after lessons have started.
- Lessons are valid for 1 year.
- Students/parents are responsible for notifying us of any change of contact information.

Other terms and conditions

Contact details

- On starting lessons here with me, I will request full up to date contact details, which I will keep on file. If you move or change phone number/email address etc, please let me know so that I can update my records. Your details are not shared or used for any other purpose.